

# Touch Tone Teller

- At Your Fingertips • 24 Hours a Day • 7 Days a Week

## Touch Tone Teller

With Touch Tone Teller, you are able to have account information at your fingertips, 24 hours a day, from the convenience of a touch-tone telephone. 457-0461 & Toll Free 1-877-322-0464

Touch Tone Teller is available to all customers. Once the system answers your call, the voice prompt will guide you through your call, step-by-step.

When you call the Touch Tone Teller system, you will be able to access information on your checking, savings, CD or loan accounts. Available information includes the following:

- Current balance
- Information about checks paid
- Last 10 deposits
- Last 10 withdrawals
- Last 10 checks
- Interest paid last year or this year

You may place a stop payment on checks written on your checking account.

You may transfer funds\* between checking, money market, and statement savings accounts or make your regular mortgage or consumer loan payment from your deposit account through Touch Tone Teller.

We hope you will try our Touch Tone Teller service. We believe that you will find it easy to use, quick and convenient.

### Enhanced Security

You will be required to establish a new Personal Identification Number (PIN) code the first time you access each of your accounts. Follow the prompts in the recording. For your convenience, a detailed listing of the selections is on the back.

### First-Time Callers

Have your Account Number and the primary Social Security Number that is registered to your account ready to complete your PIN code change. For security reasons, you will be required to change your PIN code to another four-digit number of your choice. The voice prompt will guide you in setting up your new PIN code. Please do not use social security numbers, phone numbers or other personally identifiable numbers as your PIN code.

### Security and Assistance Available

All of your account information is completely confidential since you choose your own PIN code that only you will know. If you wish to speak directly with a Customer Service Representative and you are calling between the hours of 9:00 AM and 5:00 PM Monday through Friday, simply press '0'. You will be connected immediately with one of our employees.

\*Transfers may be limited to six per statement cycle-please refer to your account disclosure regarding these limitations.

# Touch Tone Teller:

457-0461 & Toll Free 1-877-322-0464

Try our Touch Tone Teller Service.  
It is easy to use, quick, and available 24 hours a day.

- |  |                                  |
|--|----------------------------------|
| 1. Account Information<br>(see menu below for more detail) | 6. Branch locations and ATM Info |
| 2. Transfer Funds or Make Payments                         | 7. Product Info and Bank News    |
| 3. Change PIN Code   | 9. To End Call                   |
| 4. Activate Debit Card                                     | # Repeat the Menu                |
| 5. Report lost or stolen debit card                        | * Return to the Previous Menu    |

After pressing "1" for account information, these are your options:

